

HELP US OUT! – Library Spaces Survey

<https://www.surveymonkey.com/r/NewFairfieldLibrary>

SURVEY CLOSES TUESDAY 04/04/2017

Henrico County's New Fairfield Area Library will be a unique, state-of-the-art facility that provides access to the broadest range of information, learning opportunities and cultural experiences.

What are some of the things you will be able to do at this new library?

All ages can find information in books, audio/visual material, magazines, read and research on-line, borrow material and take classes.

Students of all ages can learn to improve skills with technology, practice a language, or listen to a presentation. Kids can hear stories, read, learn and have fun. Teens will meet each other, do homework, collaborate and talk. Students of all ages will be able to study alone or in groups. Everyone can be studious or be creative or just relax in a comfortable chair with a good book, a magazine or their computer.

YOU CAN HELP! - Take this survey on how new library spaces can better serve your community.

Here are the questions:

1 In the past year, have you visited a public library in Henrico County? Yes No

2 If yes, how often did you go to a library? Would you say...

- more than 3 times per month
- about 2 or 3 times per month
- about once per month
- less than once per month

3 How long do you typically stay?

- less than 1hr
- btwn 1hr & 2hrs
- btwn 2hrs & 4hrs
- more than 4 hrs

4 If you visited a library other than your local library, which one and why?

5 What kinds of spaces would you like to see more of in the new Fairfield Area Library? (pick up to 4)

- a) **Children's library** in general
 - b) Space for **children's story times** & programs
 - c) Special **area for preschool** age children & their parents
 - d) **Teen** space
 - e) **Library computers** I can use
 - f) Space for using **my own technology** (e.g. laptops, tablets)
 - g) **Meeting rooms** for community groups
 - h) Informal meeting and **networking places**
 - i) Spaces for **individual study**
 - j) **Consulting/Tutoring** rooms for 2 people
 - Other** spaces, comments? Please elaborate: _____
 - k) Group **collaboration space** (for 4 or more)
 - l) **Quiet** reading room
 - m) Variety of **comfortable seating** places
 - n) **Cafe/Vending Area**
 - o) **Collections** spaces (books, audio/video, magazines)
 - p) **Listening/viewing** stations
 - q) **Productive** space for **creating** or editing multi-media content
 - r) **Outdoor** reading area
 - s) **Display/exhibition** space
-

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What Works? – What Doesn't? – What's Missing?

7 What **features** or **services** of the existing library building are **important to retain** in the new Fairfield Area Library?

1 _____
2 _____

8 What aspects of the current library building ought to be **avoided** or **corrected** in the new Fairfield Area Library?

1 _____
2 _____

9 Relative to library spaces, can you identify **initiatives or innovations** you have seen, heard, or read about in other libraries that **ought to be considered** for the new Fairfield Area Library?

1 _____
2 _____

Listed below are some of the reasons why people use the public library. For each reason we'd like you to tell us if that is why you use the library. Click on ALL that apply to you.

10 I USE THE LIBRARY...

- | | | | |
|-----------|--------------------------|--------------------------|--|
| Yes
No | <input type="checkbox"/> | <input type="checkbox"/> | a. to find information |
| | <input type="checkbox"/> | <input type="checkbox"/> | b. to bring children so that they can do school work |
| | <input type="checkbox"/> | <input type="checkbox"/> | c. to bring children so that they can borrow materials |
| | <input type="checkbox"/> | <input type="checkbox"/> | d. to bring children to library programs or storytime |
| | <input type="checkbox"/> | <input type="checkbox"/> | e. to read newspapers and magazines (print or digital) |
| | <input type="checkbox"/> | <input type="checkbox"/> | f. to read print books in the library |
| | <input type="checkbox"/> | <input type="checkbox"/> | g. to read digital books in the library |
| | <input type="checkbox"/> | <input type="checkbox"/> | h. to browse and borrow materials (print or digital) |
| | <input type="checkbox"/> | <input type="checkbox"/> | i. to do research for my job/business, or for homework, or for personal projects |
| | <input type="checkbox"/> | <input type="checkbox"/> | j. to do work for my job/business, or for homework, or for personal projects |
| | <input type="checkbox"/> | <input type="checkbox"/> | k. to find space for small groups to meet |
| | <input type="checkbox"/> | <input type="checkbox"/> | l. to attend library events (programs, exhibits, etc.) designed for adults |
| | <input type="checkbox"/> | <input type="checkbox"/> | m. as a place to sit quietly and read |
| | <input type="checkbox"/> | <input type="checkbox"/> | n. as a place to be around other people |
| | <input type="checkbox"/> | <input type="checkbox"/> | o. to use the library's meeting spaces for community groups |
| | <input type="checkbox"/> | <input type="checkbox"/> | p. to use a library computer to access digital information for work, research, or enjoyment |
| | <input type="checkbox"/> | <input type="checkbox"/> | q. to use free wi-fi |
| | <input type="checkbox"/> | <input type="checkbox"/> | r. to learn about technology that's new or take a computer class |
| | <input type="checkbox"/> | <input type="checkbox"/> | s. to attend literacy or other classes |
| | <input type="checkbox"/> | <input type="checkbox"/> | t. to write or create reports or presentations or complete forms |
| | <input type="checkbox"/> | <input type="checkbox"/> | u. to create or edit multi-media content |
| | <input type="checkbox"/> | <input type="checkbox"/> | v. Other uses? please tell us |

11 Of all the reasons you use the library, which one is the single most important?
("a" thru "v") _____

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Very Important
Important
Unimportant

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12 As the Library plans future improvements, we want to understand your needs so we can organize spaces around prioritized services. Identify how important you think the services below will be to you and your household in the future.

- a. Providing **preschool children** with quality **learning environments** as well as picture books, story hours, and learning materials.
- b. Providing students, both children and adults, **with spaces to study and do assignments** in the library as well as providing the books, magazines, Internet access, and other services they need to do their school work.
- c. Providing **information** needed to answer **personal & household questions**.
For example, information about how to fix things around the house, hobbies, health issues, or the quality and prices of home appliances.
- d. Providing **specialized collections** of books, magazines & computerized information needed for **research** or writing books/papers.
- e. Providing information **support to businesses**.
For example, information about sales or marketing, worker safety, environmental protection, or starting a business, together with space to use the information and consult with business partners.
- f. Serving as the **hub of the community** - a place where organizations or clubs could hold meetings or present concerts and lectures.
- g. Providing people with **information about the community**.
For example, information about local government, issues or laws about local community services such as health clinics or daycare.
- h. Providing adults who are NOT students with the **materials and services and spaces** they need to **better themselves or to learn a new skill**.
- i. Providing a **comfortable place** to go when people need someplace outside of their home to read or think or work.
- j. Providing **public spaces that support discussion** and communication between members of the community in a neutral environment.

13 When using a computer in the library, do you primarily access library holdings or information on the internet?

- Library holdings Internet Both equally Unsure

14 How do you typically travel to the Library?

- Drive Walk Bus Bike

15 Do you have children age 17 and under living in your household? Yes No

16 Do you have people over the age of 65 living in your household? Yes No

17 What is your Age Range?

- 15 – 19 20 – 29 30 – 45 46 – 60 Over 60

18 Gender Male Female Other

You may complete the survey on-line at:

<https://www.surveymonkey.com/r/NewFairfieldLibrary>

You can also submit your own drawings, photos, suggestions, etc. about the new library at:
LibraryConcepts@henricolibrary.org - or - Tweet us @henricolibrary

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THANKS FOR YOUR INPUT!!